



## **Smartwatch MAXCOM FIT SW32 Neon**

### **User Manual**

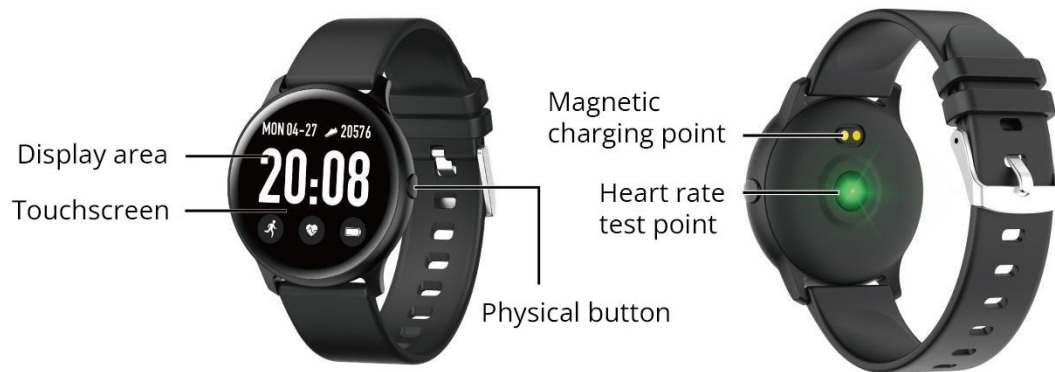
Please refer to this manual before using the product

V1.0

**Notes:**

1. The company reserves the right to modify the contents of this manual without any further notification. It is normal that some functions may vary in certain versions of software.
2. Please charge this product with the configured charger for no less than 2 hours before using it.
3. Please connect with the APP and set personal information to sync time before use. Please refer to the instructions of the subsequent synchronization software for details.

## 1. Product Overview



Models can be paired with:

Support Android 5.0 and above

Support iOS 9.0 and above

## 2. APP download and connection

1. Please scan the QR code below to download APP

It is recommended to use a browser to scan and download. Please give the corresponding permissions of this software in the download and installation process for BT connection.

The QR code can be found from watch as well. It can be also downloaded from watch QR code. The APP name is “Da Fit”.



( Da Fit QR code)

Notes:

1. For Apple phone users: If it is in standby or hibernation state for a long time (for example, 2 hours or more) on Apple phone, (the phone has not been using, and it is in a black screen state), Da Fit will be cleaned up by IOS system, then the APP application and watch disconnect in between, the functions on APP are not available to use. Please re-open the watch and it will be automatically reconnected.

2. For Android phone users: After installing the APP software on the Android phone, you need to enable the background application launch permission in the settings of your phone. Each smart phone has a difference. Take Huawei phone as an example. The steps are as follows:

Settings--Application--Application Launch Management-- Da Fit, find the APP application, change the automatic management to manual management, open all permissions (allow self-start, allow association start, allow background activities). This is only for the APP application to maintain the Bluetooth connection with the watch while the phone is in standby (the phone does not have a bright screen), and will not be cleaned up by the Android system. Will not use network traffic in the background, nor does it affect the power consumption of the phone.

### **3. Connections for APP and Watch**

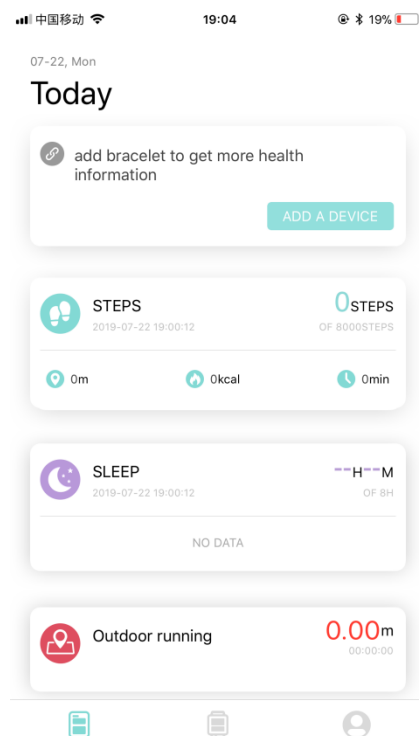
1. Open the app and set your personal information, such as “Height”, “Weight”, “Birth Year”, etc..

2. For Android mobile phone: Switch to the home page after information setting on Android phone, click “ADD Device” (Figure 2) to reach the “Add Device” page, click to choose the right model icon you purchased.

3. It's automatically back to the home page after successful connection between app and watch. Click the device icon to switch to the device page to check connection status, it will be shown the device model and picture, power, address and other information after connected successfully.



(Figure 1)



(Figure 2)

4. For Iphone: Bluetooth connection of IOS phone refers to Android phone (same with point 2, 3)

5. When pairing is failed by scanning QR code, you can click to see if the watch and phone

has been connected with others, if yes please ignore the device on phone before new connection.

#### **4. APP settings ( Functions are available after connected successfully )**

##### **3.1 WATCH FACES**

(Note :On Smart Watch can Long press the WATCH FACES and slide left or right to select a dial you prefer and click to save it.)

##### **3.2 NOTIFICATIONS**

Click to open the notification reminder, you can select the app you want to push, you can choose other social application you want or select push all information.

##### **3.3 ALARMS(Default three)**

##### **3.4 SHUTTER**

Android phone: Click the shutter function from APP,and the watch will show a camera icon,click it to take a photo directly,photos will be automatically saved to your album.

Apple Phone: Click the “Shutter”from the iphone and your phone needs to open the camera manually(due to the IOS system) then click to take pictures on watch.

##### **3.5 OTHERS**

3.5.1 Find Device: Click”Find Device”, it will vibrates to remind on watch.

3.5.2 Time Formats: Click to set the 12-hour Time or the 24-hour Time. It's done after click, The watch time is synchronized with your setting time format.

3.5.3 “Do not disturb”: “Closed”is the default mode. Click to enter the setting page, you can set the “do not disturb” mode according to your personal needs. Information will not be accepted again after setting.

3.5.4 “Reminders to Move”: Default mode is “off”. Sedentary reminder only takes effect from 10:00- 22:00.

3.5.5 Language: You can choose one language from different option.

3.5.6 Quick View: Default mode “ON”. An effective duration can be set. you can set one duration according to individual required duration.

3.5.7 Weather: switch to open and close weather function, and you can manually set up the city or automatic positioning. The positioning needs to give authority, otherwise it is not available to use. Weather information update once every 2 hours, if it is in closed state, it takes to wait for 2 hours before disappearing on watch.

### 3.6 UPGRADE

When a new version of the server is detected, a new version of the watch firmware can be upgraded

### 3.7 Remove

Pairing of your watch with phone app can be unbind.

Note: For Apple phone IOS, go to “Settings” - “Bluetooth”, to ignore current Bluetooth pairing, in order to completely unbinding.

## 3. Main functions

### 3.1 Basics

3.1.1 Power ON: When watch is power off, long press the side button for 3 seconds to power on. In the standby state, short press the side button to wake up it.

3.1.2 Power OFF: When watch is power on, long press the side button for 3 seconds to power off directly.

3.1.3 View device information, in the dial watch face, slide from right to left to enter other functional interfaces, swipe from bottom to top to enter the next page, click and enter the last column you can see Bluetooth name, device type, device address and other information.

### 3.2 Steps

You can view pedometer data on watch and APP. When watch is successfully paired with APP, your sport data will automatically synchronize (or manually refresh) from watch to the APP, including steps count, distance, calories and other parameters.

### 3.3 Sleep monitor

The default sleep monitor time for the watch is from 20:00 pm to 10:00am.

### 3.4 Heart rate monitor

When heart rate data is empty, it displays “000Bpm”. Go to the heart rate icon, click the touch key for more than 2s to start testing. The data displays directly after testing. It is continuously measured for 30 seconds and it just keeps the last data. if it exits from the current page during measuring, the testing value is not recorded.

### 3.5 Training

3.5.1 Exercise includes: Walking, Running, Cycling, Skipping, Badminton, Basketball, Football.

3.5.2 Switch the corresponding training icon: click to enter the corresponding exercise mode, data such as steps, distance, calories, heart rate, exercise duration will be visible. Slide left to right on the exercise data page to select pause to exit the training mode.

3.5.3 Activity data can only be uploaded to APP for view. While the data after exercise can not be viewed on the watch.

Note: Sport data save rules:

- 1.Exercise time more than 2 min or;
2. with testing heart rate data;

It needs to meet any one of the two conditions that can save data, if not, it will not keep any exercise data.

### 3.6 Blood Pressure

### 3.7 Blood Oxygen

### 3.8 Weather

### 3.9 Message

Slide the dial interface from top to bottom to enter the message recording interface to view the message push. 3 items are retained by default.

**Voice messages can only be displayed, and voice messages cannot be heard on the smart watch**

### 3.10 Others:

On Watch face slide from right to left to enter into “Others” functions



- 3.10.1 SHUTTER
- 3.10.2 TIMER
- 3.10.3 BRIGHTNESS
- 3.10.4 RESET
- 3.10.5 POWER OFF
- 3.10.6 ABOUT

## **4. Precautions**

- 4.1 Only one connected app can be installed on the mobile phone to ensure that the connection is normal before the data can be synchronized. If there are multiple such connected APP applications, they may affect the connection between the watch and the mobile phone.

Note: Some Android phones will prompt you that you cannot install them. Please go to 'setting' of the phone and authorize the 'Unknown source'

- 4.2 When the mobile phone prompts permission to apply, please click "Allow" to avoid the application permission of the APP application is not open, which may result in you not receiving notifications, scanning QR codes, remote cameras and other functions. This permission is a normal application and does not affect the flow of the phone or other information on the phone. It's limited for Bluetooth connection between the APP and the watch.

- 4.3 Some Android smartphones may accidentally close the mobile app when cleaning the application. Please keep the mobile app running in the backstage.

Android phone settings backstage running method: open the phone settings - application management - Da Fit - Rights management - Backstage management - select backstage running. (The setting method may be different due to different mobile phone versions and models)

- 4.4 Heart rate monitoring requires the watch and arm to be tight, too tight or too loose, the test may be inaccurate, because too tight will affect the flow of blood, too loose will affect heart rate sensor monitoring.

- 4.5 Please avoids colliding with hard objects to break the glass.

4.6 Please use 5V, 1A for the charger. This product does not support fast charging. Do not charge with water (sweat) to prevent short circuit and damage the product.

4.7 This product is an electronic monitoring product, not for medical reference, data for daily reference.

## **5. Troubleshooting**

In case there's a problem during the using of the smart watch, please solve it accordingly by the following ways. If the problem still exists, please contact the seller or designated maintenance personnel.

5.1 The watch cannot be turned on

5.1.1 Press the display touch area for over 3 seconds

5.1.2 Make sure there is enough battery. Battery power may be too low, please charge it.

5.1.3 If leave the watch too long and the normal charger does not respond, please try charging with an output power of 5V/1A.

5.2 Shut down automatically

5.2 Battery power may be too low, please charge it.

5.3 Short battery life

5.3.1 It may occur when the battery hasn't been fully charged, please ensure sufficient time for the charging ( at least 2 hours is required)

5.3.2 Charger or data cable may not work properly, please change a new one.

5.3.3 Please check the port of the data cable and try again to ensure a proper connection.

5.4 BT disconnect or unable to connect

5.4.1 Please restart it

5.4.2 Please turn off BT of mobile phone and open it to reconnect.

5.5 Inaccurate sleep data

Sleep monitor is designed to imitate the natural pattern of falling asleep and waking up, please wear the watch normally, otherwise deviation may occur if going to bed late or only wear while sleeping. There may not sleeping data generate if go to bed at day time as the defaulted sleeping time is preset to between 9:00 pm to 9:00 am.

Warranty Card			
Client information			
Model		Vendor	(stamp)
Client name		Contact no.	
Sales contact		Purchase date	
Client address			
Sales address			
Description			
Date	Faults	Repair	Note




Find your user manual language



## **GUARANTEE**

- The manufacturer guarantees that the Maxcom Smartwatch product is free from material defects and implementing measures for normal use within 24 months from the date of purchase. In the event of a defect or malfunction, please contact retailer or authorized distributor. The proof of purchase needs to be attached to the submitted complaint. The guarantor will repair or replace free of charge products that do not meet the parameters specified in the Warranty within a reasonable time.
- This Warranty applies to the original purchaser only. Its range covers the territory of the EU
- The warranty does not exclude, limit or suspend the buyer's rights resulting from the provisions on the warranty for defects in the sold item
- Technical and warranty support is available at [www.maxcom.pl](http://www.maxcom.pl)

### **THE WARRANTY DOES NOT COVER:**

- Normal wear and tear, including batteries (rechargeable batteries) unless the damage was caused by defects in materials or workmanship
- Mechanical, thermal, chemical and other damages
- Defects resulting from: improper use and not obeying instruction manual; making unauthorized changes; use or storage in an inconsistent manner with the technical specifications of the product; improper maintenance; application items other than the one supplied or the use of any items not intended for use with the product; technical work performed by unauthorized personnel.

The above applies to the rules for the validity of the warranty on the goods consumption resulting from Directive 1999/44 / EC.

### **SIMPLIFIED DECLARATION OF CONFORMITY**

This equipment complies with the Directive of the European Parliament and of the Council 2014/53 / EU on radio equipment and telecommunications and their mutual recognition. This equipment can be used in all EU countries European Union and in all countries where the Directive applies 2014/53 / UE.

#### **NOTE: THIS EQUIPMENT SHOULD NOT BE DISPOSED WITH WASTE COMMUNAL!**

The product should be used by selective collection in prepared for this points. Proper handling of used electrical and electronic equipment contributes to the avoidance of harmful consequences for human health and the environment resulting from the presence of dangerous elements, as well as improper storage and processing of such equipment. The device contains a Li-ion battery. Used batteries are harmful to your health the environment. They should be stored in a specially designated point, in a suitable container in accordance with applicable regulations. Batteries and accumulators must not be disposed of with municipal waste, they must be handed over to collection points.

### **CAUTION: DO NOT PUT BATTERIES IN A FIRE**

Manufacturer and Distributor:

Maxcom S.A.

Ul. Towarowa 23a

43-100 Tychy

Poland