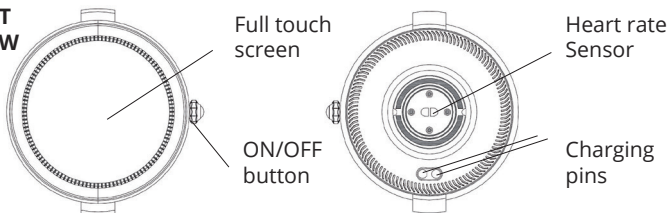


maxcom



FW51 Crystal User manual

PRODUCT OVERVIEW



HOW TO TURN ON/OFF THE WATCH

Please charge the watch fully before use the first time, and the watch will automatically turn on when it is charging or long press on the ON/OFF button to turn it on. Long press the ON/OFF button to turn the watch off.

HOW TO CHARGE

Please use only the charger supplied with the watch together, you can use any powered USB port to connect your charger. When the watch is charging, the display shows a charging icon. Do not leave your watch charging unattended.

HOW TO USE THE TOUCH SCREEN

Press the side button to wake the display up. Navigate by swiping down, up, left and right to cycle through the different screens and menus. Press on the screen to select functions or enter menus.

DOWN LOAD APP AND PAIR YOUR WATCH



Before using the device, please download and install the app by scan the QR code below or in the watch setting with your phone, and select the corresponding software to install according to your phone's system. You can also search for "FitCloud-Pro" and install it in the Apple AppStore, and Android phones can download it in other stores, such as the Android market. (Compatible system: iOS 11.4 + Android 6.0 or above)



SWITCH WATCHFACE

Long press 2s on the watchface to select watchface, swiping left/right to change option and single touch to confirm your choice.



CONTROL CENTER

No-distr. Turn wrist on, Flashlight, Brightness, Setting, Find phone, Low power, Mac address



ACTIVITY DATA

The watch automatically records the number of steps, distance and calories taken during the day. You can set a daily number of steps from the app.



SPORT MODES

Sport modes are only launched from the watch menu, the different sports are: walking, running, cycling, climbing, swimming, yoga, elliptical trainer, basketball, etc



SPORTS HISTORY

You can review the latest 10 sport history data, which include duration, heart rate, calories, etc



HEART RATE

It'll take around 30~60s to finish detecting heart rate while the sensor will flashing green light, and the watch will vibrate to remind when it's done. Please wear the watch the right way if the watch display the remind instead of value.



SLEEP

The sleep function requires no action on your part. Wear the watch during the night so that it automatically estimates the number of hours of sleep, and sync to App everyday.



BLOOD PRESSURE

It'll take around 30~60s to finish detecting blood pressure while the sensor will flashing green light, and the watch will vibrate to remind when it's done. Please wear the watch the right way if the watch display the remind instead of value. (this is based on PPG for refre.)



BLOOD OXYGEN

It'll take around 30~60s to finish detecting blood oxygen while the sensor will flashing green light, and the watch will vibrate to remind when it's done. Please wear the watch the right way if the watch display the remind instead of value. (this is based on PPG for refre.)



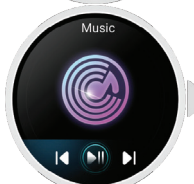
MINDFULNESS

You can select 1 min or 2mins to start the mindfulness training, inhale while the icon increase and exhale while the icon decrease.



WOMEN HEALTH

The female user can track health in the App after connected.



MUSIC

You can control phone music play/pause, also adjust volume and change music after connected with App.



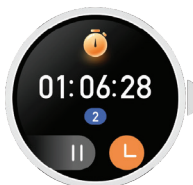
WEATHER

The temperature and weather status of the day will be available to check after connected with App.



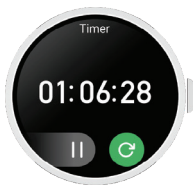
ALARM

Can set max 5 single alarms or circular alarms after connected with App.



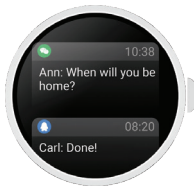
STOPWATCH

Max 99 records can be saved by click start/pause/reset button to operate.



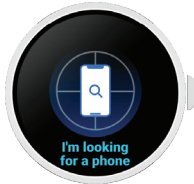
TIMER

The system presets the commonly used timing duration. Users can click the corresponding duration to quickly count, or click the custom button to set the time. Click start/pause/reset button to operate.



MESSAGE

The watch can display latest 15 messages after got authorization from the phone and connected with App.



FIND PHONE

The phone will ring after click this button if the watch is connected, otherwise the watch will display not connect remind.



SETTING

Watchface, Screen on duration, Turn wrist on duration, Languages, Vibration intensity, battery, QR code, Mac address



SEDENTARY

Turn ON/OFF after connected to App, and setting start/end/no-distr time inside App



DRINK REMINDER

Turn ON/OFF after connected to App, and setting start/end/no-distr time inside App

ATTENTION! Read to take full advantage of the functionality of the watch

Some versions of the Android system require additional settings in the Phone Settings menu for the proper operation of the application - these are:

In the absence of reminders/messages (SMS, Messenger, skype, twitter, etc.) on the watch

- Allow the app to access contacts, messages, and selected social media in the app
- In Android phones, the same operation as above is often required in the phone settings (usually: Settings>Applications>Permissions)

When the watch disconnects from the phone

- Check the power management in the phone settings so that the control application runs in the background without saving battery.
Typically: Settings>Battery/power management>Apps>(app name)>don't save
- Or: On the home screen, hold down the application icon (works only on some Android versions) to display its menu>application information>battery usage/battery> ... (every manufacturer calls it a bit differently: unrestricted/allow foreground etc.)

Bluetooth is not connected or cannot connect

1. Reset your watch and reconnect
2. Restart your phone and reconnect
3. Disconnect all other Bluetooth devices

FAQ

Cannot turn on. Please long press the ON/OFF button for 3s or charging your watch in case the battery power too low

Bluetooth not connected or cannot connect:

1. Please reset the watch and reconnect
2. Please restart your phone and reconnect
3. Disconnect any other Bluetooth devices

Inaccurate measurement of heart rate/blood pressure/blood oxygen:

1. It is generally caused by poor contact between the sensor of the watch and the human body during measurement
2. Please pay attention to the full contact between the sensor and the wrist during measurement
3. For people with darker skin tone and more hair on their arms, please turn on enhanced measurement in App [Device>Enhanced Measurement]

Inaccurate sleep data:

1. Sleep monitoring simulates human's natural state of falling asleep and waking up, and requires normal wear
2. Wearing it too late or while sleeping may cause errors
3. Sleep data is not monitored during the day, and the default sleep monitoring is from 9:30 pm to 12:00 pm the next day

For more frequently asked questions, please check the App [My>FAQ]

ATTENTIONS

1. Do not seriously hit the host.
2. Do not contact chemicals such as benzene and diluents.
3. Do not approach strong magnetic fields or electric shock stations.
4. Please avoid direct light or heating appliances.
5. Do not disassemble, repair, or transform by yourself.
6. Discard packaging and batteries. Please classify and properly dispose of old electronic products.
7. It is not suitable to wear it when bathing.



ATTENTION: THIS EQUIPMENT MUST NOT BE DISPOSED OF WITH HOUSEHOLD WASTE!

The product should be used by selective collection at the points prepared for this purpose. Proper handling of used electrical and electronic equipment contributes to avoiding consequences harmful to human health and the environment resulting from the presence of hazardous elements, as well as improper storage and processing of such equipment.

The device contains a Li-ion battery. Used batteries are harmful to the environment. They should be stored in a specially designated point, in an appropriate container, in accordance with applicable regulations.

Batteries and accumulators must not be disposed of with municipal waste, they must be taken to a collection point.



NOTE: DO NOT THROW BATTERIES OR ACCUMULATORS INTO FIRE

PARAMETERS

Dimensions	39.5x39.5mm, 9.5mm	OS	Android 5.0+iOS 10.0+
material	PC+ABS	Screen	Color, touch
Kirsite strap	PC+ABS,	Size	1.09"
waterproof	IP67	Resolution	240x240 pixels
Charging time	90 minutes	EIRP	-10.3 dBm
Duration of action	5-7 days	Touch chip	816D/OGS
Charging	DC 5V 1A	BT	BLE 5.1
App	FitCloudpro	G-sensor	SC7A20
CPU	Realtek RTK8762DK	Heart rate	HR3300
Memory	RAM192KB + ROM256KB	Battery	130mAh Poly-ion
	+ NOR flash 64Mb	Charging	Magnetic cable

*Maximum radio frequency power emitted in the 2402-2480 MHz range

TERMS OF WARRANTY

1. Maxcom S.A. with its registered office in Tychy, at ul. Towarowa 23a, 43-100 Tychy (KRS: 0000410197, NIP: 6462537364) (hereinafter: Maxcom) grants a warranty for the purchased device

a. 24 months for the proper operation of the device, subject to point b. below,

b. 6 months for consumables subject to natural wear and tear, including batteries.

2. The Guarantee period starts from the date of the first sale or first release of the Product under another contract (in particular, a leasing contract) to the person who is the end user of this Product.

3. A complaint under the warranty can be made: a. by contacting the Maxcom warranty service directly, b. at the seller of the Product.

4. The manufacturer will respond to the complaint within 14 days of its submission.

5. The condition for considering a warranty claim is:

a. delivery of the Product with a properly completed warranty card along with confirmation of purchase and description of the defect,

b. delivery of the Product to the Authorized Service Point in a condition enabling its examination - disabling locks and passwords preventing access, c. An employee of the Maxcom service hotline is authorized to initially verify the defect and decide whether to accept or refuse the notification.

6. Performing repairs, including interference with the software by unauthorized persons, is the basis for refusing to consider a warranty claim.

7. Breaking the seals, damaging the serial numbers of the device invalidates the warranty protection.

8. The warranty does not cover:

a. normal wear and tear, including accumulators, batteries or other consumables,

b. mechanical, thermal and chemical damages and defects caused by them, c. damage and defects caused by:

i. non-compliance with the provisions of the operating manual or improper operation by the user,
ii. overvoltages in the power or telephone network, lightning discharges, incorrect supply voltage or other force majeure,
iii. moisture, wetting with liquid.

d. functioning of services or multimedia content of third parties available through the Product,

e. defective or incomplete operation of devices in the Product, which is caused by a conflict or incompatibility between the installed applications and the working environment and the influence of computer viruses,

f. lack of full compatibility (compatibility) of the Product in operation with accessories or devices from other manufacturers intended for the Product.

9. If the complaint is justified, Maxcom, within 14 working days from the delivery of the Product to the Maxcom service:

a. will repair the Product free of charge or

b. replace the Product with a new one, in accordance with the contract.

10. If the Guarantee has been granted to a consumer within the meaning of

the Civil Code or to a natural person concluding a contract directly related to his business activity, when the content of this contract shows that it is not of a professional nature for that person, resulting in particular from the subject of the activity performed by him business activity, made available on the basis of the provisions on the Central Registration and Information on Business Activity, is (with priority over other provisions of this Guarantee):

a. MAXCOM will repair or replace it within a reasonable time from the moment it was informed by the consumer about the lack of conformity with the contract, and without undue inconvenience to the consumer, taking into account the specificity of the Product and the purpose for which it was purchased by the consumer,

b. the costs of repair or replacement, including in particular the costs of postage, transport, labor and materials, will be borne by MAXCOM,

c. the consumer will provide MAXCOM with the goods subject to repair or replacement, and MAXCOM will collect the goods from the consumer at its own expense,

d. if the Product was installed before the non-compliance of the goods with the contract was revealed, MAXCOM will dismantle the Product and re-install it after repair or replacement, or have these activities performed at its own expense.

11. In the case of replacing the device with a new one, Maxcom grants a new 24-month Warranty for the device. In the event of a major repair, Maxcom grants an additional 24-month Warranty for the parts used for the repair. In other cases, the duration of the warranty is extended by the time of stay at the authorized service.

12. The scope of warranty repair activities does not include cleaning, maintenance, technical inspection, issuing technical expertise.

13. Maxcom is not responsible for the loss of software or data in the device during repair. It is recommended to regularly make backup copies of software and data. In justified cases, the service will restore the factory settings of the product.

14. In the event of non-conformity of the sold item with the contract, the buyer is entitled to legal protection measures by law and at the seller's expense. This warranty does not affect these legal remedies.

15. This Guarantee covers the territory of the Republic of Poland

Model/ typ:
Model / type:

Data sprzedaży:
Sale date:

Pieczęć i podpis sprzedawcy:
Seller's stamp and signature:

IMEI, Numer seryjny / IMEI, Serial number

Zgadzam się z warunkami niniejszej gwarancji
I agree to the terms of this warranty

.....
Podpis użytkownika / User signature

Lp. No.	Data odbioru Date of receipt	Opis naprawy Description of repair	Data naprawy Date of repair	Podpis i pieczęć Signature and stamp
1				
2				
3				
4				

maxcom

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